

Title: **Quality Policy**
Document Code: **QM-3-01**
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TÜV NORD Iran **Management Declaration of Principles on** **Quality Policy**

TÜV NORD Iran is a Joint Venture Company in TÜV AUSTRIA Group and consists of three different divisions.

The principles of TÜV NORD Iran in its certification division are not discriminatory, i.e. no attempt is made to hinder or prevent applicants' participation in the certification procedure. No unreasonable financial or other conditions are imposed, either with respect to the applicant's size, to any membership or to the number of certificates already issued.

TÜV NORD Iran certification division is impartial, responsible for the certification procedure and equipped with a management with overall responsibility and with qualified personnel. It is ensured that the certification decision and assessment are not handled by the same persons. The management's, personnel's and committees' operations are not subject to any pressure of a commercial, financial or other nature which may influence the results of the certification process. The remuneration of personnel is not affected by either the number or results of the certifications performed (auditing and certificate award).

TÜV NORD Iran is classified as a legal entity and has third-party liability insurance. The Certification Body has sufficient funds at its disposal. The employees who conduct audits are assigned to this task by various organisational units. For the duration of the certification procedure, they are subject to the instructions of the relevant certification program in all certification-related matters.

TÜV NORD Iran certification division and their permanently employed personnel do not conduct any consultancy activity in the meaning of the current EA / IAF Guidelines relating to the setting up of management systems. They ensure that the services or activities of an associated body in the meaning of the current EA / IAF Guidelines do not infringe the confidentiality, objectivity or impartiality of the certification body. Certification services offered by the certification body itself may not be certified by other organisations.

TÜV NORD Iran certification division has a documented structure and established rights and obligations and is subject to the TÜV AUSTRIA CERT quality system, which has been certified according to ISO 9001. This quality system is supplemented by more detailed QM documents specific to the Certification Body with basic provisions and procedures (including procedures relating to complaints, objections and disputes) in order to satisfy the requirements of ISO/IEC 17021.

Information on customers and their products, objects and other matters are treated as confidential.

A committee elected by auditors will support the implementation of this policy regarding the impartiality and independency of the auditors.

Date: January 24, 2021

A handwritten signature in blue ink, appearing to read 'K. Rezaie', written over a horizontal line.

Dr. Kamran Rezaie
TÜV NORD Iran